

§ 17020	ILAC- Nummerierung 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
	4.1.3a	Risks to the impartiality of the inspection body shall be considered whenever events occur which might have a bearing on the impartiality of the inspection body or its personnel.	4.1.3 n1	“on an ongoing basis” means that the inspection body identifies a risk whenever events occur which might have a bearing on the impartiality of the inspection body	Neuformulierung: Inhaltlich keine Änderungen
4.1.3	4.1.3b	The inspection body should describe any relationships that could affect its impartiality to the extent relevant, using organisational diagrams or other means. Examples of relationships that could influence the impartiality include: - Relationship with a parent organisation - Relationships with departments within the same organisation - Relationships with related companies or organisations - Relationships with regulators - Relationships with clients - Relationships of personnel - Relationships with the organisations designing, manufacturing, supplying, installing, purchasing, owning, using or maintaining the items inspected	4.1.3 n2	The inspection body should describe any of its relationships or its personnel’s that could affect its impartiality, to the extent relevant, using organisational diagrams or other means.	Beispiele sind entfallen, diesbezüglich wird verwiesen auf die FAQ-Seite der ILAC-Website.
	---	---	4.1.3 n3	Annex 1 gives an example of a possible format for impartiality risk analysis.	Neu. Ein Beispiel für den Entwurf einer Risikoanalyse wurde in der Anhang A der ILAC P15:05/2020 aufgenommen.
4.1.4	---	---	4.1.4 n1	Threats and inducements aimed at inspectors or other inspection body personnel may represent serious risks to impartiality. Threats and inducements may originate from inside or outside the inspection body and may happen at any time. The inspection body should record perceived and explicit risks to impartiality of inspections. All personnel working on behalf of the inspection body, should be aware of aware of the responsibility to act impartially, be involved accordingly in the inspection body’s impartiality measures and have	Neu.

§ 17020	ILAC- Nummering 07/2016	Obsoleter Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
				appropriate access to provide records as issues arise. The inspection body's analysis of risks to impartiality should include details of the inspection body's responses to such risks.	
4.1.5	4.1.5a	The inspection body should have a documented statement emphasising its commitment to impartiality in carrying out its inspection activities, managing conflicts of interest and ensuring the objectivity of its inspection activities. Actions emanating from the top management should not contradict this statement.	4.1.5 n1	The inspection body should have a documented statement emphasising its commitment to impartiality in carrying out its inspection activities, managing conflicts of interest and ensuring the objectivity of its inspection activities. Actions emanating from the top management should not contradict this statement.	Keine Änderungen.
	4.1.5b	One way for the top management to emphasise its commitment to impartiality is to make relevant statements and policies publicly available.	4.1.5 n2	One way for the top management to emphasise its commitment to impartiality is to make relevant statements and policies publicly available.	Keine Änderungen.
4.1.6	--	---	4.1.6 n1	An inspection body may have different types of independence (Type A, B or C) for different inspection activities listed on the scope of accreditation. However, it is not possible for an inspection body to offer different independence types for the same inspection activity.	Neu.
	---	---	4.1.6 n2	Complying with the Type A independence requirements A.1b and A.1.c is binary (yes or no) meaning that partly complying with Type A independence requirements is not possible. This also means that a risk analysis resulting in control measures to minimize the impartiality risks of a situation where there is no compliance with these Type A requirements is not possible. Hence, only elimination of the situation that is not compliant with these Type A requirements is possible.	Neu.
5.1.3	5.1.3a	The inspection body should describe its activities by defining the general field	5.1.3 n1	The inspection body should describe its activities by defining the general field and	Verweis auf ILAC G28 wurde hinzugefügt.

§ 17020	ILAC- Nummerierung 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		and range of inspection (e.g. categories/sub-categories of products, processes, services or installations) and the stage of inspection, (see note to clause 1 of the standard) and, where applicable, the regulations, standards or specifications containing the requirements against which the inspection will be performed		range of inspection (e.g. categories/sub-categories of products, processes, services or installations) and the stage of inspection, (see note to clause 1 of the standard) and, where applicable, the regulations, standards or specifications containing the requirements against which the inspection will be performed. ILAC G28 gives guidance for the Formulation of Scopes of Accreditation for Inspection Bodies.	
5.1.4	5.1.4a	The level of provisions should be commensurate with the level and nature of liabilities that may arise from the inspection body's operations.	5.1.4 n1	The level of provisions should be commensurate with the level and nature of liabilities that may arise from the inspection body's activities.	'operations' wurde ausgetauscht gegen 'activities'.
	---	---	5.1.4 n2	An assessment of 'adequacy' may be based on evidence of agreement between the parties to the contract and consideration of any relevant statutory requirements or scheme rules. The inspection body should be able to show what factors have been taken into account when determining what constitutes "adequate provision". It is not the role of an accreditation body to approve the provision held by an inspection body.	Neu.
5.2.2	5.2.2a	The size, structure, composition and management of an inspection body, taken together, shall be suitable for the competent performance of the activities within the scope for which the inspection body is accredited.	5.2.2 n1	The size, structure, composition and management of an inspection body, taken together, shall be suitable for the competent performance of the activities within the scope for which the inspection body is accredited	Keine Änderungen.
	5.2.2b	"To maintain the capability to perform the inspection activities" implies that the inspection body shall take steps to keep it appropriately informed about applicable technical and/or legislative developments concerning its activities	5.2.2 n2	"To maintain the capability to perform the inspection activities" implies that the inspection body shall take steps to keep it appropriately informed about applicable technical, scheme and/or legislative developments concerning its activities	Über Änderungen in Inspektionsprogrammen auf dem Laufenden bleiben, wurde hinzugefügt.
	5.2.2c	Inspection bodies shall maintain their capability and competence to carry out	5.2.2 n3	Inspection bodies shall maintain their capability and competence to carry out	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		inspection activities performed infrequently (normally with intervals longer than one year). An inspection body may demonstrate its capability and competence for inspection activities performed infrequently through 'dummy inspections' and/or through inspection activities conducted on similar products.		inspection activities performed infrequently (normally with intervals longer than one year). An inspection body may demonstrate its capability and competence for inspection activities performed infrequently through 'dummy inspections' and/or through inspection activities conducted on similar products.	
5.2.3	5.2.3a	The inspection body shall maintain an up-to-date organisational chart or documents clearly indicating the functions and lines of authority for staff within the inspection body. The position of the technical manager(s) and the member of management referenced in clause 8.2.3 should be clearly shown in the chart or documents.	5.2.3 n1	The inspection body shall maintain an up-to-date organisational chart or documents clearly indicating the functions and lines of authority for staff within the inspection body. The position of the technical manager(s) and the member of management referenced in clause 8.2.3 should be clearly shown in the chart or documents.	Keine Änderungen.
5.2.4	5.2.4a	It may be relevant to provide information concerning personnel which carry out work tasks for both the inspection body and for other units and departments.	5.2.4 n1	It may be relevant to provide information concerning personnel which carry out work tasks for both the inspection body and for other units and departments in order to take into account the involvement and the influence they may have over the inspection activities.	Ergänzung '...in order to take into account the involvement and the influence they may have over the inspection activities.'
5.2.5	5.2.5a	In order to be considered as "available", the person shall be either employed or otherwise contracted.	5.2.5 n1	In order to be considered as "available", the person shall be either employed or otherwise contracted.	Keine Änderungen.
	5.2.5b	In order to ensure that the inspection activities are carried out in accordance with ISO/IEC 17020, the technical manager(s) and any deputy(ies), shall have the technical competence necessary to understand all significant issues involved in the performance of inspection activities.	5.2.5 n2	In order to ensure that the inspection activities are carried out in accordance with ISO/IEC 17020, the technical manager(s) and any deputy(ies) shall have the technical competence necessary to understand all significant issues and technologies involved in the performance of inspection activities.	Ergänzung '...and technologies'
5.2.6	5.2.6a	In an organization where the absence of a key person causes the cessation of work, the requirement for having deputies is not applicable.	5.2.6 n1	In an organization where the absence of a key person causes the cessation of work, the requirement for having deputies is not applicable.	Keine Änderungen.
5.2.7	5.2.7a	The position categories involved in inspection activities are inspectors and other	5.2.7 n1	The position categories involved in inspection activities are inspectors and other positions which could have an effect on	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		positions which could have an effect on the management, performance, recording or reporting of inspections.		the management, performance, recording or reporting of inspections.	
	5.2.7b	The job description or other documentation shall detail the duties, responsibilities and authorities for each position category referred to in 5.2.7a.	5.2.7 n2	The job description or other documentation shall detail the duties, responsibilities and authorities for each position category referred to in 5.2.7n1.	Keine Änderungen.
6.1.1	6.1.1a	Where appropriate, inspection bodies shall define and document competence requirements for each inspection activity, as described in 5.1.3a.	6.1.1 n1	Where appropriate, inspection bodies shall define and document competence requirements for each inspection activity, as described in 5.1.3n1. Some aspects of competence requirements may already be defined by regulators and scheme owners or specified by clients. Where this is the case, the inspection body should incorporate/reference these requirements into their overall competence definitions. The inspection body remains responsible for the appropriateness of competence definitions and their compliance with the requirements of ISO/IEC 17020.	Ergänzung '...Some aspects of competence requirements may already be defined by regulators and scheme owners or specified by clients. Where this is the case, the inspection body should incorporate/reference these requirements into their overall competence definitions. The inspection body remains responsible for the appropriateness of competence definitions and their compliance with the requirements of ISO/IEC 17020.'
	6.1.1b	For "personnel involved in inspection activities", see 5.2.7a.	6.1.1 n2	For "personnel involved in inspection activities", see 5.2.7n1.	Keine Änderungen.
	6.1.1c	Competence requirements should include knowledge of the inspection body's management system and ability to implement administrative as well as technical procedures applicable to the activities performed.	6.1.1 n3	Competence requirements should include knowledge of the inspection body's management system and ability to implement administrative as well as technical procedures applicable to the activities performed.	Keine Änderungen.
	6.1.1d	When professional judgment is needed to determine conformity, this shall be considered when defining competence requirements.	6.1.1 n4	When professional judgment is needed to determine conformity, this shall be considered when defining competence requirements.	Keine Änderungen.
6.1.2	6.1.2a	All requirements of ISO/IEC 17020 apply equally for both employed and contracted persons.	6.1.2 n1	All requirements of ISO/IEC 17020 apply equally for both employed and contracted persons.	Keine Änderungen.
6.1.5	6.1.5a	The procedure for formally authorising inspectors should specify that the relevant details are documented, e.g. the authorised inspection activity, the	6.1.5 n1	The procedure for formally authorising inspectors should specify that the relevant details are documented, e.g. the authorised inspection activity, the beginning of the	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsoleter Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		beginning of the authorisation, the identity of the person who performed the authorisation and, where appropriate, the termination date of the authorisation.		authorisation, the identity of the person who performed the authorisation and, where appropriate, the termination date of the authorisation.	
6.1.6	6.1.6a	The “mentored working period” mentioned in item b normally includes activities where inspections are performed.	6.1.6 n1	The “mentored working period” mentioned in item b should include participation in inspections at the locations where these inspections are performed.	‘..normally’ wurde ausgetauscht gegen ‘should’; es wurde hinzugefügt, dass dies an den Inspektionsörtlichkeiten stattzufinden hat.
6.1.7	6.1.7a	Identification of training needs for each person should take place at regular intervals. The interval should be selected to ensure fulfilment of clause 6.1.6 item c. The results of the review of training, e.g. plans for further training or a statement that no further training is required, should be documented	6.1.7 n1	Identification of training needs for each person should take place at regular intervals. The interval should be selected to ensure fulfilment of clause 6.1.6 item c. The results of the review of training, e.g. plans for further training or a statement that no further training is required, should be documented.	Keine Änderungen.
6.1.8	6.1.8a	A major aim of the monitoring requirement is to provide the inspection body with a tool to ensure the consistency and reliability of inspection outcomes, including any professional judgments against general criteria. Monitoring may result in the identification of needs for individual training or needs for review of the inspection body’s management system.	6.1.8 n1	A major aim of the monitoring requirement is to provide the inspection body with a tool to ensure the consistency and reliability of inspection outcomes, including any professional judgments against general criteria. Monitoring may result in the identification of needs for individual training or needs for review of the inspection body’s management system.	Keine Änderungen.
	6.1.8b	For “other personnel involved in inspection activities”, see 5.2.7a.	6.1.8 n2	For “other personnel involved in inspection activities”, see 5.2.7n1.	Keine Änderungen.
6.1.9	6.1.9a	To be considered sufficient, the evidence that the inspector is continuing to perform competently should be substantiated by a combination of information such as; - satisfactory performance of examinations and determinations, - positive outcome of report reviews, interviews, simulated inspections and other performance assessments (see note to clause 6.1.8),	6.1.9 n1	To be considered sufficient, the evidence that the inspector is continuing to perform competently should be substantiated by a combination of information such as; - satisfactory performance of examinations and determinations, - positive outcome of monitoring (see note to clause 6.1.8), - positive outcome of separate evaluations to confirm the outcome of the inspections (this may be possible and appropriate in the case of e.g. the inspection of construction documentation),	Textliche Änderung ‘...positive outcome of report reviews, interviews, simulated inspections and other performance assessments...’ wurde ausgetauscht gegen ‘monitoring’.

§ 17020	ILAC- Nummerierung 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		<ul style="list-style-type: none"> <li>- positive outcome of separate evaluations to confirm the outcome of the inspections (this may be possible and appropriate in the case of e.g. the inspection of construction documentation),</li> <li>- positive outcome of mentoring and training,</li> <li>- absence of legitimate appeals or complaints, and</li> <li>- satisfactory results of witnessing by a competent body, e.g. a certification body for persons.</li> </ul>		<ul style="list-style-type: none"> <li>- positive outcome of mentoring and training,</li> <li>- absence of legitimate appeals or complaints, and</li> <li>- satisfactory results of witnessing by a competent body, e.g. a certification body for persons.</li> </ul>	
	6.1.9b	<p>An effective program for the on-site observation of inspectors may contribute to fulfil the requirements in clauses 5.2.2 and 6.1.3. The program should be designed considering;</p> <ul style="list-style-type: none"> <li>- the risks and complexities of the inspections,</li> <li>- results of previous monitoring activities, and</li> <li>- technical, procedural or legislative developments relevant to the inspections.</li> </ul> <p>The frequency of on-site observations depends on the issues listed above, but should be at least once during the accreditation re-assessment cycle, however see application note 6.1.9a. If the levels of risks or complexities, or the results from previous observations, so indicate, or if technical, procedural or legislative changes have occurred, then a higher frequency should be considered.</p> <p>Depending on the fields, types and ranges of inspection covered by the inspector's authorisations, there may be more than one observation per inspector necessary to adequately cover the whole range of required competencies. Also, more frequent on-site observations may be necessary if there is lack of evidence of continuing satisfactory performance</p>	6.1.9 n2	<p>An effective program for the on-site observation of inspectors may contribute to fulfil the requirements in clauses 5.2.2 and 6.1.3. The program should be designed considering;</p> <ul style="list-style-type: none"> <li>- the risks and complexities of the inspections,</li> <li>- results of previous monitoring activities, and</li> <li>- technical, procedural or legislative developments relevant to the inspections.</li> </ul> <p>The frequency of on-site observations depends on the issues listed above, but should be at least once during the accreditation re-assessment cycle, however see application note 6.1.9n1. If the levels of risks or complexities, or the results from previous observations, so indicate, or if technical, procedural or legislative changes have occurred, then a higher frequency should be considered. Depending on the fields, types and ranges of inspection covered by the inspector's authorisations, there may be more than one observation per inspector necessary to adequately cover the whole range of required competencies. Also, more frequent on-site observations may be necessary if there is lack of evidence of continuing satisfactory performance.</p>	Keine Änderungen.
	6.1.9c	In inspection areas where the inspection body has only one technically	6.1.9 n3	This requirement applies even in the case the inspection body has only one	Textliche Vereinfachung, keine sinngemäße Änderung.

§ 17020	ILAC- Nummerierung 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		competent person the internal observation on-site cannot take place. In such cases the inspection body shall have arrangements in place for external observations on-site, unless other sufficient supporting evidence that the inspector is continuing to perform competently is available (see 6.1.9a).		technically competent person.	
6.1.10	6.1.10a	Records of authorisation should specify the basis on which authorisation was granted (e.g. the on-site observation of inspections).	6.1.10 n1	Records of authorisation should specify the basis on which authorisation was granted (e.g. the on-site observation of inspections).	Keine Änderungen.
6.1.11	6.1.11a	Remuneration methods that provide incentives to perform inspections quickly have the potential to negatively affect the quality and outcome of inspection work.	---	---	Entfallen.
6.1.12	6.1.12a	Policies and procedures should assist inspection body personnel in identifying and addressing commercial, financial or other threats or inducements which could affect their impartiality, whether they originate inside or outside the inspection body. Such procedures should address how any conflicts of interests identified by personnel of the inspection body are reported and recorded. Note, however, that while expectations for inspector integrity can be communicated by policies and procedures, the existence of such documents may not signal the presence of integrity and impartiality required by this clause.	6.1.12 n1	Policies and procedures should assist inspection body personnel in identifying and addressing commercial, financial or other threats or inducements which could affect their impartiality, whether they originate inside or outside the inspection body. Such procedures should address how any conflicts of interests identified by personnel of the inspection body are reported and recorded. Note, however, that while expectations for inspector integrity can be communicated by policies and procedures, the existence of such documents may not signal the presence of integrity and impartiality required by this clause.	Keine Änderungen.
6.2.1	6.2.1a	Equipment required to carry out inspection in a safe manner may include e.g. personal protective equipment and scaffolding.	---	---	Entfallen.
6.2.3	6.2.3a	If controlled environmental conditions are needed, e.g. for the correct performance of the inspection, the inspection body shall monitor these and record the results. If conditions were outside acceptable limits for the inspection to be performed, the inspection body shall record what action was taken. See also clause 8.7.4	6.2.3 n1	If controlled environmental conditions are needed, e.g. for the correct performance of the inspection, the inspection body shall monitor these and record the results. If conditions were outside acceptable limits for the inspection to be performed, the	Keine Änderungen



§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
				inspection body shall record what action was taken. See also clause 8.7.4.	
	6.2.3b	Continued suitability may be established by visual inspection, functional checks and/or re-calibration. This requirement is particularly relevant for equipment that has left the direct control of the inspection body.	6.2.3 n2	Continued suitability may be established by visual inspection, functional checks and/or re-calibration. This requirement is particularly relevant for equipment that has left the direct control of the inspection body.	Keine Änderungen
6.2.4	---	---	6.2.4 n1	Inspection bodies should document and retain the rationale for decisions on the significance of influence of equipment on the inspection results as these decisions are critical foundations for subsequent decisions on calibration and traceability.	Neu
	6.2.4a	In order to enable tracking when items are replaced, the unique identification of an item of equipment may be appropriate even when there is only one item available	6.2.4 n2	In order to enable tracking when items are replaced, the unique identification of an item of equipment may be appropriate even when there is only one item available.	Keine Änderungen
	6.2.4b	When controlled environmental conditions are needed, the equipment used to monitor such conditions should be considered as equipment that significantly influences the result of inspections.	6.2.4 n3	When controlled environmental conditions are needed, the equipment used to monitor such conditions should be considered as equipment that significantly influences the result of inspections.	Keine Änderungen
	6.2.4c	When appropriate (normally for the equipment covered by clause 6.2.6) the definition shall include the required accuracy and measurement range	---	---	Entfallen
6.2.6	6.2.6a	The justification for not calibrating equipment that has a significant influence on the outcome of inspection (see clause 6.2.4) should be recorded	6.2.6 n1	The justification for not calibrating equipment that has a significant influence on the outcome of inspection (see clause 6.2.4) shall be recorded.	Keine Änderungen.
	6.2.6b	Guidelines on how to determine calibration intervals can be found in ILAC G24.	6.2.6 n2	Guidelines on how to determine calibration intervals can be found in ILAC G24	Keine Änderungen.
	---	---	6.2.6 n3	When appropriate (normally for the equipment covered by clause 6.2.6) the definition shall include the required accuracy and measurement range.	Wurde hinzugefügt war bisher 6.2.4 c)
6.2.7	6.2.7a	According to ILAC P10 it is possible to perform in-house calibration of equipment used for	6.2.7 n1	When appropriate (normally for the equipment covered by clause 6.2.6) the	Keine Änderungen.

§ 17020	ILAC- Nummerierung 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		measurements. It is a requirement for accreditation bodies to have a policy to ensure that such in-house calibration services are performed in accordance with the relevant criteria for metrological traceability in ISO/IEC 17025.		definition shall include the required accuracy and measurement range.	
	6.2.7b	According to ILAC P10 the preferred routes for conformity assessment bodies who seek external services for calibration of their equipment are defined in subsections 1) and 2) of section 2 in ILAC P10. If however, it is not possible to comply with these two routes for any justifiable reason, then it is acceptable to use the routes 3a) or 3b) of section 2 of ILAC P10. It is a requirement for accreditation bodies to have a policy to ensure that such external calibration services meet the relevant criteria for metrological traceability in ISO/IEC 17025.	6.2.7 n2	The preferred routes for inspection bodies who seek external services for calibration of their equipment are defined in ILAC P10	Textliche Vereinfachung, keine sinngemäße Änderung.
	6.2.7c	Where traceability to national or international standards of measurement is not applicable, the participation in relevant comparison programs or proficiency tests is an example of how to obtain evidence of correlation or accuracy of inspection results.	---	---	Entfallen.
6.2.8	6.2.8a	When inspection bodies use reference standards of measurement to calibrate working instruments the reference standards of measurement should have a higher degree of accuracy than that required of the working instruments they are used to calibrate.	---	---	Entfallen.
6.2.9	6.2.9a	Where equipment is subjected to in-service checks between regular recalibrations, the nature of such checks, the frequency and acceptance criteria should be defined.	6.2.9 n1	Where equipment is subjected to in-service checks between regular re-calibrations, the nature of such checks, the frequency and acceptance criteria shall be defined.	Keine Änderungen.
6.2.10	6.2.10a	The information provided in 6.2.7a, 6.2.7b and 6.2.7c for programs of calibration of equipment is valid also for programs of calibration of reference materials	6.2.10 n1	The information provided in 6.2.7n1, 6.2.7n2 and 6.2.9.n1 for programs of calibration of equipment is valid also for programs of calibration of reference	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
				materials.	
6.2.11	6.2.11a	When the inspection body engages suppliers to perform activities which do not include the performance of part of the inspection, but which are relevant for the outcome of inspection activities, e.g. order registration, archiving, delivery of auxiliary services during an inspection, the editing of inspection reports or calibration services, such activities are covered by the term “services” used in this clause	6.2.11 n1	When the inspection body engages suppliers to perform activities which do not include the performance of part of the inspection, but which are relevant for the outcome of inspection activities, e.g. order registration, archiving, delivery of auxiliary services during an inspection, the editing of inspection reports or calibration services, such activities are covered by the term “services” used in this clause.	Keine Änderungen.
	6.2.11b	The verification procedure should ensure that incoming goods and services are not used until conformance with specification has been verified.	6.2.11 n2	The verification procedure should ensure that incoming goods and services are not used until conformance with specification has been verified.	Keine Änderungen.
6.2.13	6.2.13a	Factors that should be considered in protecting the integrity and security of data include; - backup practices and frequencies, - effectiveness in restoring data from backup, - virus protection, and - password protection.	---	---	Entfallen.
6.3.1	6.3.1a	Inspection activities can overlap with testing and certification activities where these activities have common characteristics (See Introduction of ISO/IEC 17020). For example, examination of a product and testing of the same product can both be the basis for the determination of conformity in an inspection process. It should be noted that ISO/IEC 17020 specifies requirements for bodies performing inspection, whereas the relevant standard to apply for bodies performing testing is ISO/IEC 17025 or ISO 15189.	---	---	Entfallen.
	6.3.1b	By definition (ISO/IEC 17011, clause 3.1), accreditation is limited to conformity assessment tasks which the inspection body has demonstrated competence to perform itself. Thus, accreditation cannot be granted for activities referred to in the fourth bullet point under note 1, if the inspection body does not have the required competence and/or resources. However, the task of assessing and	6.3.1 n1	By definition (ISO/IEC 17011, clause 3.1), accreditation is limited to conformity assessment tasks which the inspection body has demonstrated competence to perform itself. Thus, accreditation cannot be granted for activities referred to in the fourth bullet point under note 1, if the inspection body does not have the required competence and/or resources. However, the task of assessing and interpreting the results	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		interpreting the results of such activities for the purpose of determining conformity may be included in the scope of accreditation, provided adequate competence for this has been demonstrated.		of such activities for the purpose of determining conformity may be included in the scope of accreditation, provided adequate competence for this has been demonstrated.	
6.3.3	6.3.3a	In note 2 to the definition of “inspection” in clause 3.1 it is indicated that in some cases inspection may be examination only, without a subsequent determination of conformity. In such cases clause 6.3.3 does not apply since there is no determination of conformity.	6.3.3 n1	In note 2 to the definition of “inspection” in clause 3.1 it is indicated that in some cases inspection may be examination only, without a subsequent determination of conformity. In such cases clause 6.3.3 does not apply since there is no determination of conformity.	Keine Änderungen.
6.3.4	---	---	6.3.4 n1	Accreditation is the preferred means to demonstrate the competence of the subcontractor, but in justified situations (on the basis of qualified evaluation/ professional judgement) results from non-accredited bodies could be accepted.	Neu.
	6.3.4a	If the evaluation of the competence of the subcontractor is based partly or in full on its accreditation, the inspection body shall ensure that the scope of the subcontractor’s accreditation covers the activities to be sub-contracted.	6.3.4 n2	If the evaluation of the competence of the subcontractor is based partly or in full on its accreditation, the inspection body shall ensure that the scope of the subcontractor’s accreditation covers the activities to be sub-contracted.	Keine Änderungen.
7.1.1	---	---	7.1.1 n1	If the inspection includes measurements, ILAC G27 provides guidance on how to determine which requirements may be relevant	Neu.
	---	---	7.1.1 n2	For the development of specific inspection methods and procedures the guidance in ISO/IEC 17007 can be used.	Neu
	---	---	7.1.1 n3	Many inspection methods use the human eye to perform visual inspections. Increasingly new technology (e.g drones, cameras, special glasses, IT, artificial intelligence, etc.) is introduced to be used during inspections. This could be as a (partly) replacement of an existing inspection method (like the human eye) or as a new inspection method.	Neu.
7.1.3	---	---	7.1.3 n2	Aspects that require attention with the introduction of new technology are: - Validation of the new or changed inspection method using new technology.	Neu.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
				<p>In case of (partly) replacement of an existing inspection method, it should be investigated whether the inspection outcome is equally (or more) reliable than the outcome of the existing method;</p> <ul style="list-style-type: none"> <li>- The applicable legal and safety requirements (like permits), legal limitations and legal conditions;</li> <li>- The applicable limitations and conditions for the inspection method when new technology is used;</li> <li>- Whether the use of new technology should be mentioned in the inspection report;</li> <li>- Whether the use of new technology should be mentioned on the inspection and/or accreditation scope.</li> </ul>	
7.1.5	7.1.5a	<p>Where appropriate the contract or work order control system should also ensure that;</p> <ul style="list-style-type: none"> <li>- contract conditions are agreed</li> <li>- personnel competence is adequate</li> <li>- any statutory requirements are identified</li> <li>- safety requirements are identified</li> <li>- the extent of any subcontracting arrangements required is identified</li> </ul> <p>For routine or repeat work requests the review may be limited to considerations of time and human resources. An acceptable record in such cases would be an acceptance of the contract signed by an appropriately authorised person.</p>	7.1.5 n1	<p>Where appropriate the contract or work order control system should also ensure that;</p> <ul style="list-style-type: none"> <li>- contract conditions are agreed</li> <li>- personnel competence is adequate</li> <li>- any statutory requirements are identified</li> <li>- safety requirements are identified</li> <li>- the extent of any subcontracting arrangements required is identified</li> </ul> <p>For routine or repeat work requests the review may be limited to considerations of time and human resources. An acceptable record in such cases would be an acceptance of the contract signed by an appropriately authorised person.</p>	Keine Änderungen.
	7.1.5b	<p>In situations where verbal work orders are acceptable, the inspection body shall keep a record of all requests and instructions received verbally. Where appropriate, the relevant dates and the identity of the client's representative should be recorded.</p>	7.1.5 n2	<p>In situations where verbal work orders are acceptable, the inspection body shall keep a record of all requests and instructions received verbally. Where appropriate, the relevant dates and the identity of the client's representative should be recorded.</p>	Keine Änderungen.
	7.1.5c	<p>The contract or work order control system should ensure that there is a clear and</p>	7.1.5 n3	<p>The contract or work order control system should ensure that there is a clear and</p>	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		demonstrable understanding between the inspection body and its client of the scope of the inspection work to be undertaken by the inspection body.		demonstrable understanding between the inspection body and its client of the scope of the inspection work to be undertaken by the inspection body.	
7.1.6	7.1.6a	The information referred to in this clause is not information provided by a subcontractor, but information received from other parties, e.g. a regulating authority or the client of the inspection body. The information may include background data for the inspection activity, but not results of the inspection activity.	7.1.6 n1	The information referred to in this clause is not information provided by a subcontractor, but information received from other parties, e.g. a regulating authority or the client of the inspection body. The information may include background data for the inspection activity, but not results of the inspection activity.	Keine Änderungen.
7.3.1	7.3.1a	The records should indicate which particular item of equipment, having a significant influence on the result of the inspection, has been used for each inspection activity	7.3.1 n1	The records should indicate which particular item of equipment, having a significant influence on the result of the inspection, has been used for each inspection activity.	Keine Änderungen.
7.4.2	7.4.2a	ILAC P8 requires accreditation bodies to specify rules for the use of accreditation symbols on reports and certificates. It should be noted that for endorsed reports and certificates, that is reports and certificates making reference to accreditation, such rules shall include the requirement that inspection bodies include a clear disclaimer; - when not accredited for services/tests listed on reports and certificates (see full text in section 8.1), and - when reports and certificates include or are based on results from unaccredited subcontractors (see full text in section 9.3).	7.4.2 n1	ILAC P8 provides requirements for the use of accreditation symbols and for claims of Accreditation status.	Textliche Vereinfachung
7.4.4	7.4.4a	It may be useful to identify the inspection method in the inspection report/certificate when this information supports an appropriate interpretation of the inspection results.	---	---	Entfallen
8.1.3	8.1.3a	The expression "this International Standard" is a reference to ISO/IEC 17020	8.1.3 n1	The expression "this International Standard" is a reference to ISO/IEC 17020.	Keine Änderungen.
	8.1.3b	Option B does not require that the inspection body's management system is certified to ISO 9001. However, when determining the extent of required assessment, the accreditation body should take into consideration whether the inspection body has been	8.1.3 n2	Option B does not require that the inspection body's management is certified to ISO 9001. However, when determining the extent of required assessment, the	Keine Änderungen.

§ 17020	ILAC- Nummering 07/2016	Obsolete Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		certified against ISO 9001 by a certification body accredited by an accreditation body which is a signatory to the IAF MLA, or to a regional MLA, for the certification of management systems.		accreditation body should take into consideration whether the inspection body has been certified against ISO 9001 by a certification body accredited by an accreditation body which is a signatory to the IAF MLA, or to a regional MLA, for the certification of management systems.	
8.2.1	---	---	8.2.1 n1	The policies and objectives shall address the competence, impartiality and consistent operation of the inspection body.	Neu.
8.2.4	8.2.4a	For easy reference, it is recommended that the inspection body indicates where the requirements of ISO/IEC 17020 are addressed, e.g., by means of a cross reference table.	8.2.4 n1	For easy reference, it is recommended that the inspection body indicates where the requirements of ISO/IEC 17020 are addressed, e.g., by means of a cross reference table.	Keine Änderungen.
8.4.1	8.4.1a	This requirement means that all records needed to demonstrate compliance with the requirements of the standard shall be established and retained.	8.4.1 n1	This requirement means that all records needed to demonstrate compliance with the requirements of the standard shall be established and retained.	Keine Änderungen.
	8.4.1b	In cases where electronic seals or authorizations are used for approvals, access to the electronic media or seal should be secure and controlled.	8.4.1 n2	In cases where electronic seals or authorizations are used for approvals, access to the electronic media or seal should be secure and controlled.	Keine Änderungen.
8.5.1	8.5.1a	A review of the impartiality risk identification process and its conclusions (clauses 4.1.3/4.1.4) should be part of the annual management review.	8.5.2 n1	A review of the impartiality risk identification process and its conclusions (clauses 4.1.3/4.1.4) should be part of the annual management review.	Keine Änderungen, nur eine Umnummerierung.
	8.5.1b	The management review should take into account information on the adequacy of current human and equipment resources, projected workloads and the need for training of both new and existing staff	8.5.2 n2	The management review should take into account information on the adequacy of current human and equipment resources, projected workloads and the need for training of both new and existing staff	Keine Änderungen, nur eine Umnummerierung.
	8.5.1c	The management review should include a review of the effectiveness of systems established to ensure adequate competence of the personnel.	8.5.2 n3	The management review should include a review of the effectiveness of systems established to ensure adequate competence of the personnel.	Keine Änderungen, nur eine Umnummerierung.
8.6.4	8.6.4a	The inspection body shall ensure that all requirements of ISO 17020 are covered by the internal audit program within the accreditation re-assessment cycle. The requirements to be covered shall be considered for all fields of inspection and for all premises where key activities are performed (see IAF/ILAC A5).	8.6.4 n1	The inspection body should ensure that all requirements of ISO/IEC 17020 are covered by the internal audit program within the accreditation cycle. The requirements to be covered shall be considered for all fields of inspection and for all premises where inspection activities are managed or performed	Verweis auf IAF/ILAC A5 ist entfallen.

§ 17020	ILAC- Nummerierung 07/2016	Obsoleteer Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		The inspection body shall justify the choice of audit frequency for different types of requirements, fields of inspection and premises where key activities are performed. The justification may be based on considerations such as; - criticality, - maturity, - previous performance, - organisational changes, - procedural changes, and - efficiency of the system for transfer of experience between different operational sites and between different fields of operation.		The inspection body shall justify the choice of audit frequency for different types of requirements, fields of inspection and premises as part of audit planning performed. The justification may be based on considerations such as; - criticality, - maturity, - previous performance, - organisational changes, - procedural changes, and - efficiency of the system for transfer of experience between different operational sites and between different fields of operation.	
	---	---	8.6.4 n2	The internal audit is an essential tool the inspection body should apply with a frequency short enough to monitor its capacity to consistently fulfil the requirements in ISO/IEC 17020. When an inspection body detects problems that affect the fulfilment of any ISO/IEC 17020 requirement (e.g. a rise in complaints and appeals; unsatisfactory results at external audits; issues with personnel qualification, etc.), it should consider increasing the frequency and depth of its internal audits, and/or to extend their coverage to include other locations and fields of inspection.	Neu.
8.6.5	8.6.5a	Competent externally contracted personnel may carry out internal audits	8.6.5 n1	Competent externally contracted personnel may carry out internal audits.	Keine Änderungen.
8.8.1	8.8.1a	Preventive actions are taken in a pro-active process of identifying potential nonconformities and opportunities for improvement rather than as a reaction to the identification of non-conformities, problems or complaints.	8.8.1 n1	Preventive actions are taken in a pro-active process of identifying potential nonconformities and opportunities for improvement rather than as a reaction to the identification of non-conformities, problems or complaints.	Keine Änderungen.
Annex A	Aa	Annex A.1 and A.2 of ISO/IEC 17020 refer to the phrase "items inspected" with respect to Type A and Type B inspection bodies. In Annex A.1 b it is stated that "In particular they shall not be engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the items inspected". In Annex A.2 c	A n1	Annex A.1 and A.2 of ISO/IEC 17020 refer to the phrase "items inspected" with respect to Type A and Type B inspection bodies (4.1.6 n1 clarifies the cases where an inspection body may have different types of independence). In Annex A.1 b it is stated that "In particular they shall not be engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the items	Verweis auf 4.1.6 n1 wurde hinzugefügt.



§ 17020	ILAC- Nummering 07/2016	Obsoleter Text (ILAC P15:07/2016)	ILAC- Nummering 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
		it is stated that "In particular they shall not be engaged in the design, manufacture, supply, installation, use or maintenance of the items inspected". The reference to "they" in the above sentences is a reference to the inspection body concerned and its personnel. The items in this case are those items that are specified in the accreditation body's certificate/annex with respect to the accredited scope of the inspection body (e.g. pressure vessels).		inspected". In Annex A.2 c it is stated that "In particular they shall not be engaged in the design, manufacture, supply, installation, use or maintenance of the items inspected". The reference to "they" in the above sentences is a reference to the inspection body concerned and its personnel. The items in this case are those items that are specified in the accreditation body's certificate/annex with respect to the accredited scope of the inspection body (e.g. pressure vessels).	
	Ab	Under bullet point d) reference is made to linkages to separate legal entities engaged in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the items inspected. Such linkages include common owners and common owners' appointees on boards or equivalent. These linkages are acceptable if persons involved do not have the possibility to influence the outcome of an inspection. In particular there exists a possibility to influence the outcome of an inspection if the person has the ability to; - influence the selection of inspectors for specific assignments or customers, or - influence decisions on conformity in specific inspection assignments, or - influence remuneration for individual inspectors, or - influence remuneration for specific assignments or customers, or - initiate the use of alternative work practices for specific assignments.	---	---	Entfallen
	---	---	A n2	It is also considered as a conflicting activity the provision of consultancy in the design, manufacture, supply, installation, purchase, use or maintenance of the items inspected.	Neu.
	---	---	A n3	A 'regulatory requirement' means that the exception has been written into relevant	Neu.

§ 17020	ILAC- Nummerierung 07/2016	Obsoleter Text (ILAC P15:07/2016)	ILAC- Nummerierung 05/2020	Neuer Text (ILAC P15:05/2020)	Unterschied
				legislation and/or where a Regulator provides publicly available guidance stating that this exception is permissible when undertaken as part of the regulated inspection activity	
NVT	---	---	Anhang 1	Possible format for an impartiality risk analysis (Informative)	Neu.
NVT	---		Anhang 2	Relationship between impartiality and Type A independence requirements (Informative)	Neu.

FAQ voor ISO/IEC 17020:2012 <https://d24cbl0sv4ungf.cloudfront.net/>